SafeScript NSW

Patient information and practitioner eligibility for other states and territories

SafeScript NSW overview

NSW Health has implemented SafeScript NSW, a Real Time Prescription Monitoring (RTPM) system. SafeScript NSW provides prescribers and pharmacists with access to a patient's prescription history for certain high-risk medicines such as opioids and benzodiazepines, which are prone to misuse or can cause dependence. The information in the SafeScript NSW system will help prescribers and pharmacists to make safer clinical decisions for their patients.

This factsheet is for practitioners who operate close to and across State and Territory (S/T) borders and details the patient information included in SafeScript NSW and the eligibility requirements for health practitioners to register for SafeScript NSW.

Is my patient's information included in SafeScript NSW?

Information about a patient's prescribing and dispensing history for monitored medicines will be included in SafeScript NSW as long as their recorded address (as part of the prescribing/dispensing transaction) and/or the clinical transaction takes place in NSW. The table below describes the possible scenarios:

	Scenario	Information included in SafeScript NSW?
Patient address in NSW	Prescribing and/or dispensing takes place in NSW	**Yes**
Patient address in NSW	Prescribing and/or dispensing takes place in another S/T	**Yes**
Patient address in another S/T	Prescribing and/or dispensing takes place in NSW	**Yes**
Patient address in another S/T	Both prescribing and dispensing take place in another S/T	**No**

Am I eligible to register for SafeScript NSW?

Practitioner registration eligibility

Eligibility to register for SafeScript NSW is dependent on a health practitioner's Principal Place of Practice (PPP) as recorded with Ahpra. The table below describes the possible scenarios:

		Scenario	Eligible to register for SafeScript NSW?
1	Practitioner PPP in NSW	Practitioner practises in NSW and another S/T	**Yes**
2	Practitioner PPP in another S/T	Practitioner practises in NSW and another S/T	**Yes**
3	Practitioner PPP in another S/T	Practitioner does not practise in NSW at all but treats NSW patients	**No***
4	Practitioner PPP in another S/T	Practitioner delivers telehealth to patients located in NSW	**No***
5	Practitioner PPP in another S/T	Practitioner does not practise in NSW or treat any NSW patients	**No**

* The practitioner is able to request a copy of patient records contained in SafeScript NSW.

Occasional practice in NSW (Scenario 2)

For interstate health practitioners who occasionally practise in NSW, SafeScript NSW may only be accessed in relation to prescribing or dispensing that occurs in NSW.

Access to information that relates to prescribing or dispensing in another state or territory should occur via an interstate RTPM system.

- For example, a prescriber practising in Queensland who prescribes a monitored medicine to a Queensland resident should use Queensland's 'QScript' system to search for or view this patient's records.

- Interstate equivalents of SafeScript NSW may include information in relation to NSW prescribing or dispensing activity, depending on the scope of records they collect.

I am not eligible to register for SafeScript NSW but can request for access to patient records held in SafeScript NSW (Scenarios 3 and 4). How do I do this?

For interstate health practitioners who never practise in NSW, but treat NSW patients who attend an interstate practice or via telehealth, patient records may be requested under the following conditions:

- The reason for requesting the records is to review the patient's monitored medicine history for the purpose of providing treatment to the patient, or

- Their patient has consented to them having access to the information held in SafeScript NSW.

Practitioners who require access to a patient's records should send an email to safescript@health.nsw.gov.au and request an application form.

Further information

For enquiries about SafeScript NSW, contact safescript@health.nsw.gov.au

For more information about SafeScript NSW, including clinical support, refer to www.safescript.health.nsw.gov.au